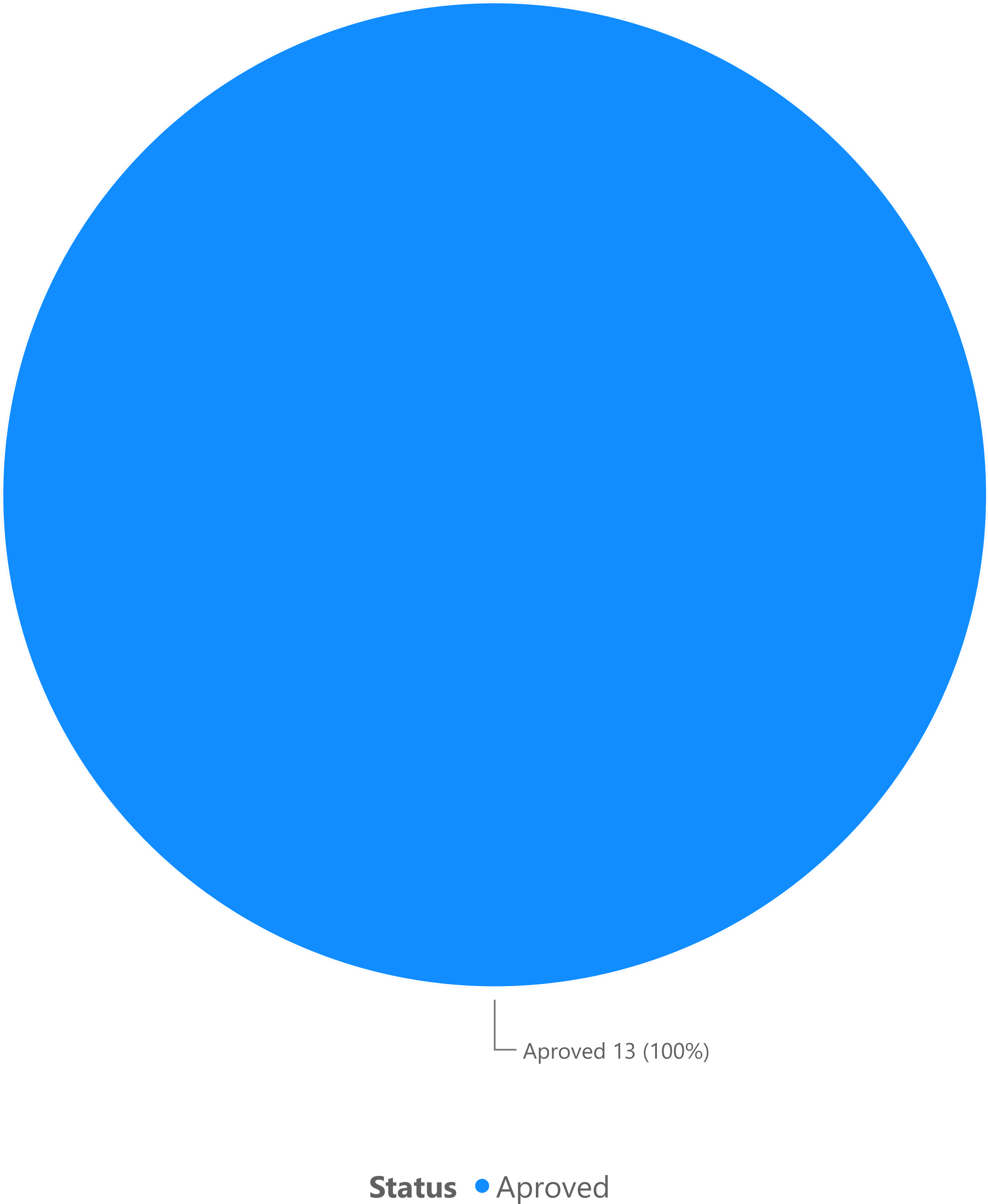
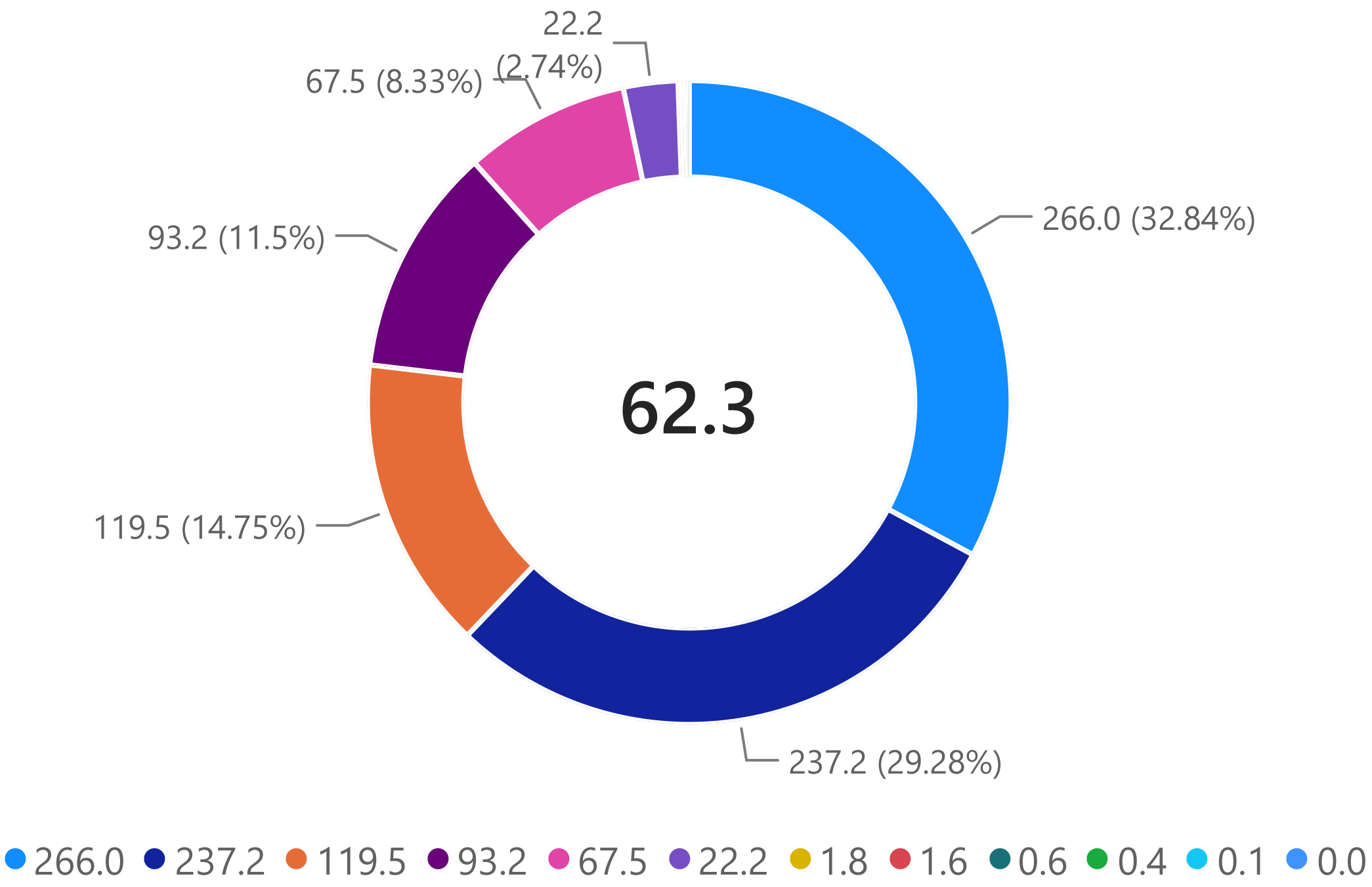


**In 2025, we received a total of 13 expedited (urgent) prior authorization requests for our covered beneficiaries.
100% of those requests were approved:**

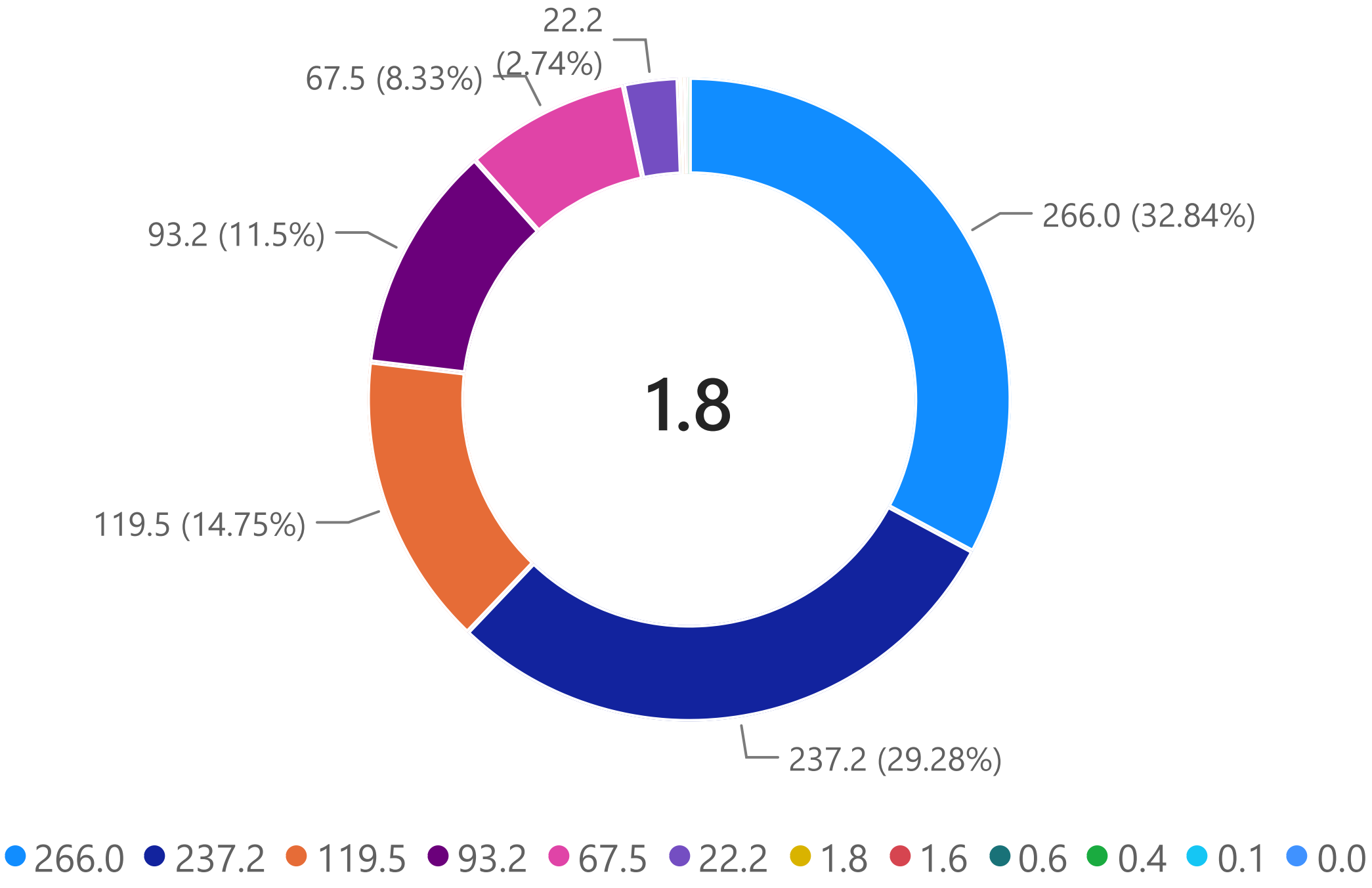
Count of Expedited Authorizations
Aproved



Average of Hours to Disposition
by Hours to Disposition



Median of Hours to Disposition
by Hours to Disposition

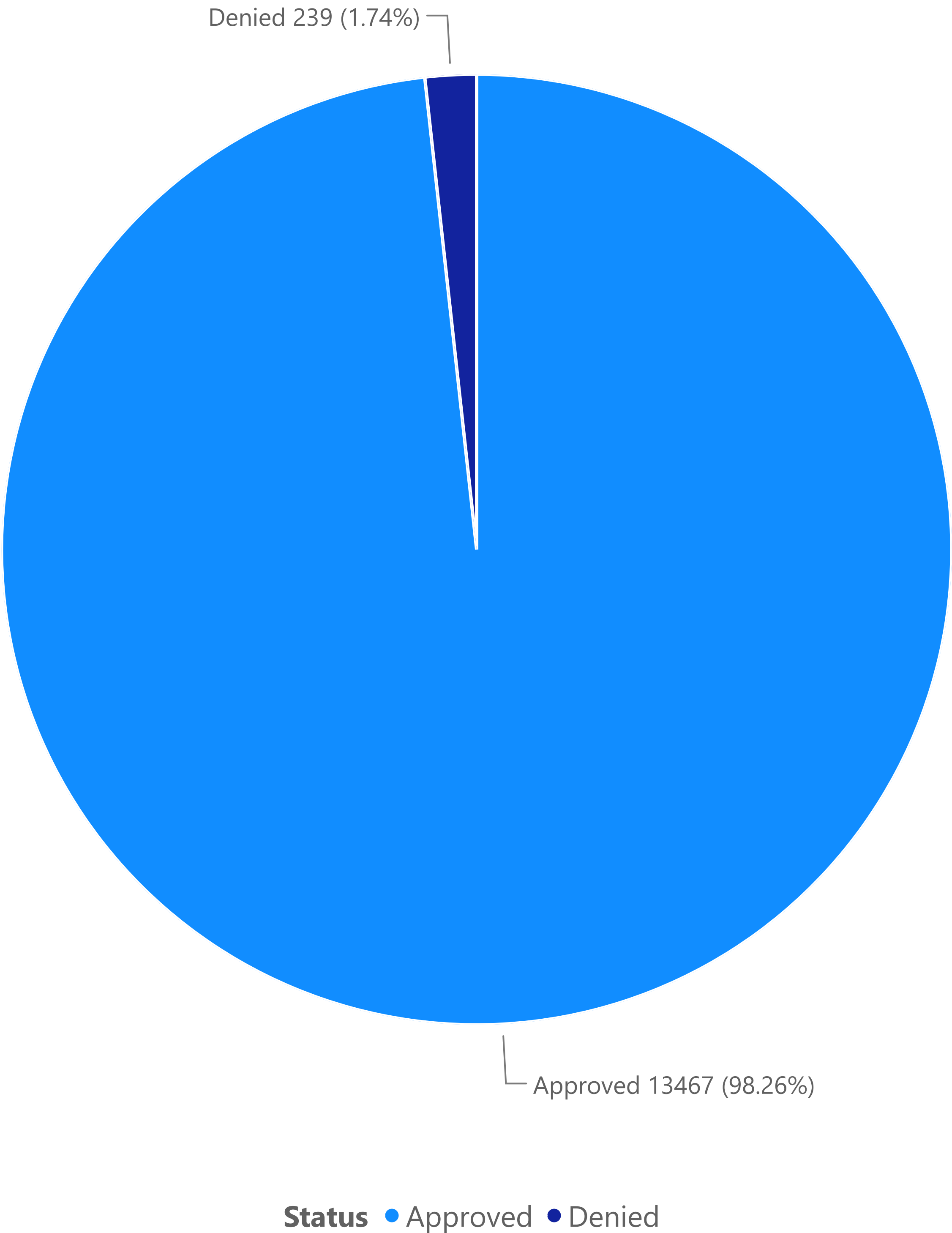


The mean (average) time that it took to make expedited prior authorization decisions was **62.3** hours.

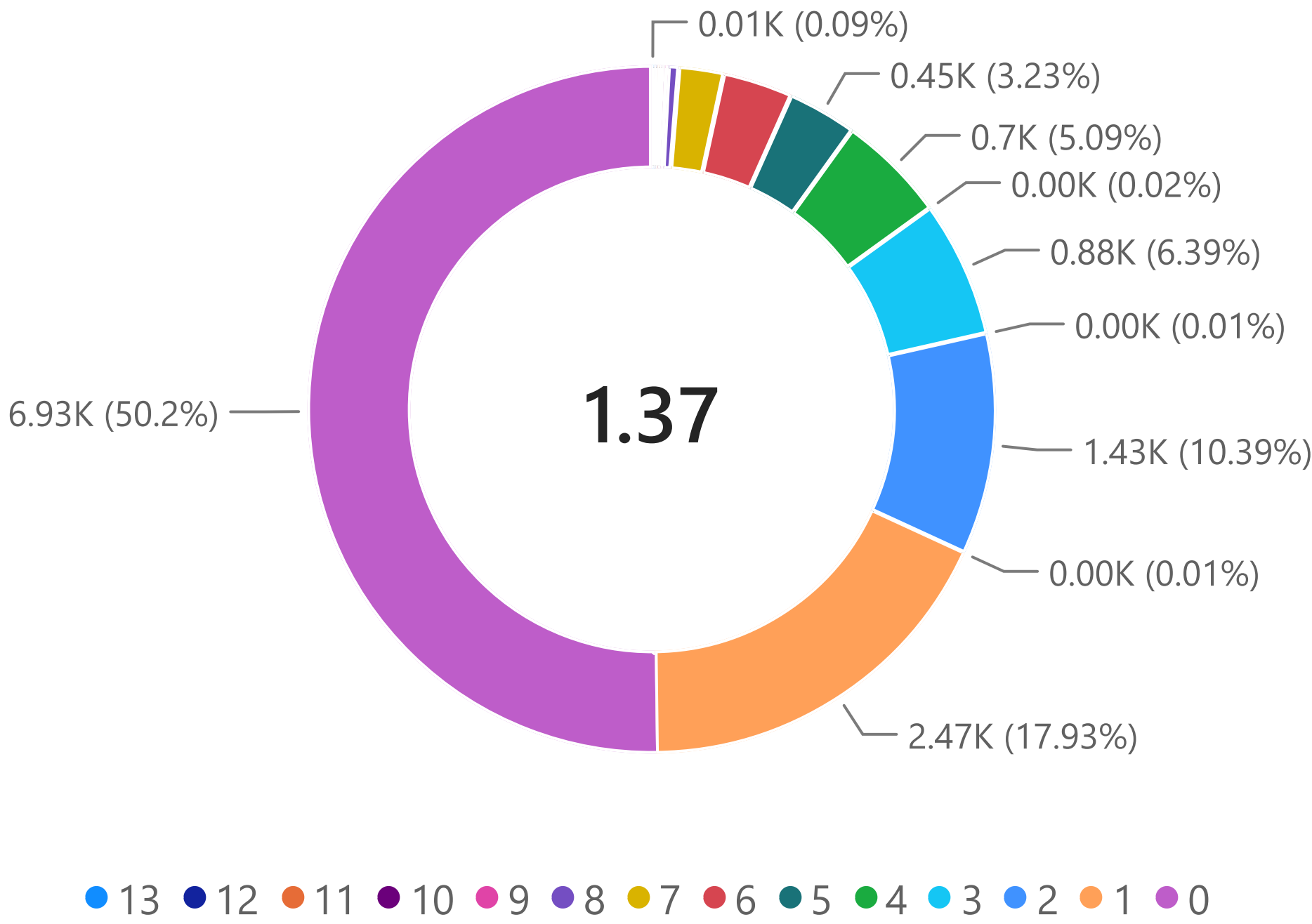
The median (middle) time that it took to make expedited prior authorization decisions was **1.8** hours.

In 2025, we received a total of 13706 standard (non-urgent) prior authorization requests for our covered beneficiaries.
98.26% of those requests were approved:

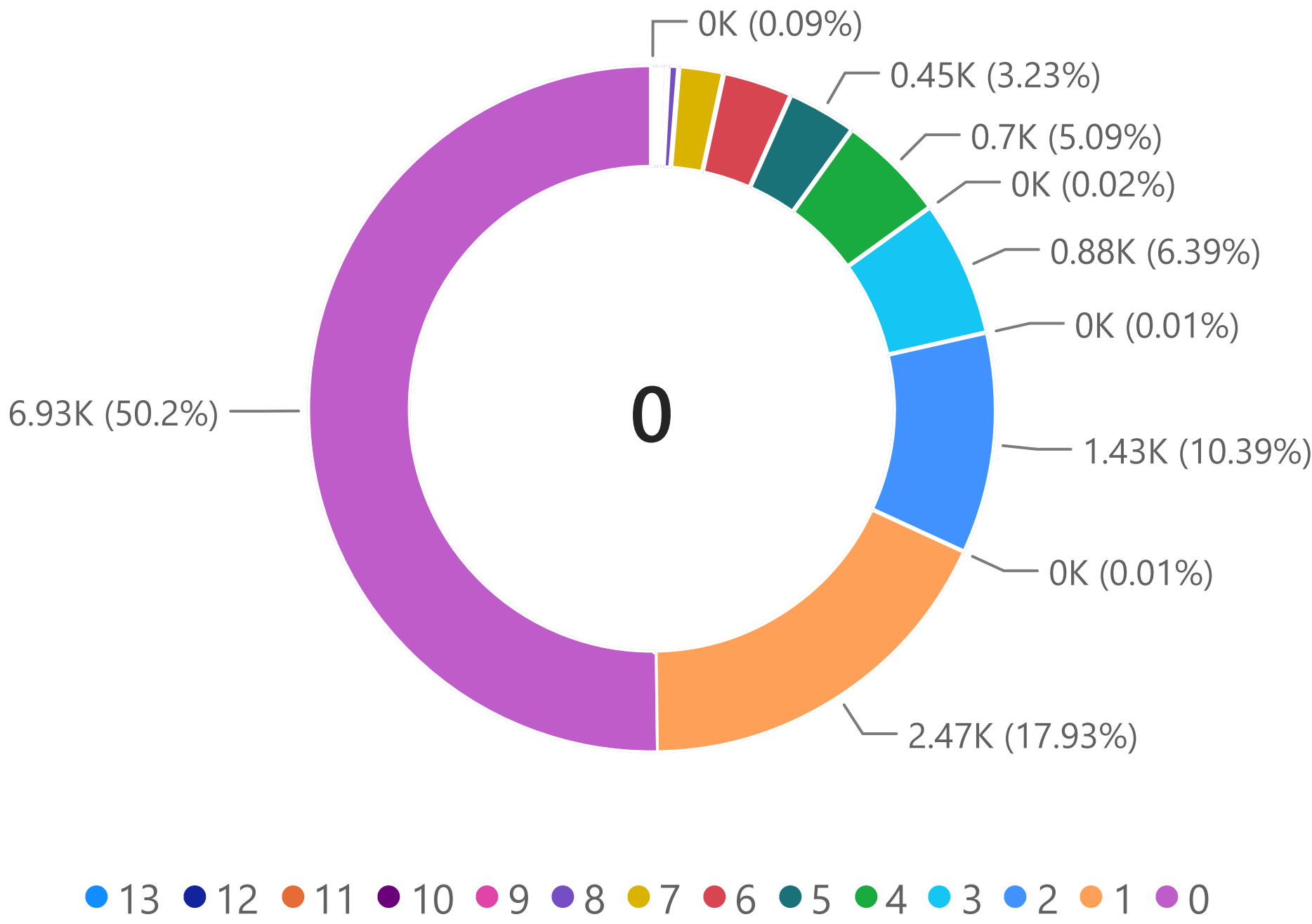
Count of Standard Authorizations
by Status



Average of Days and Count of Status
by Days



Median of Days and Count of Status
by Days



The mean (average) time that it took to make standard prior authorization decisions was **1.37** days.

The median (middle) time that it took to make standard prior authorization decisions was **0** days.