Procedure for Identifying Client Needs on Treatment Needs Questionnaire

2/10/2021

The Treatment Needs Questionnaire is required as part of the client screening and enrollment in OHH program.

This form can be found under the OHH enrollment documents on the Knowledge Base of the NMRE Help Desk. <https://support.nmre.org/helpdesk/KB/View/18488254-opioid-health-home-enrollment-documents>

The form should be administered to clients, scored and reviewed by OHH staff to determine the level of treatment that is most appropriate for the individual. Health Home Providers are able to customize the treatment needs questionnaire form for their electronic medical record. The form must include all of the same information, questions and scoring details of the original template.

Total possible score is 26

* Scores 0 – 5 excellent candidate for office based treatment
* Scores 6 – 10 good candidate for office based treatment with tightly structed program and on site counseling
* Scores 11 – 15 candidate for office based treatment by board certified addiction physician in a tightly structured program or HUB induction with follow up by office based provider or continued HUB status
* Scores above 16 candidate for HUB (Opioid Treatment Program – OTP) only

If a clients treatment needs questionnaire score indicates a service that your agency is not able to provide then client should be referred to Access Center to determine an OHH provider that can provide adequate levels of care.

If a client is being assessed at an OBOT provider and scores 16 or above on the treatment needs questionnaire they should be referred to the NMRE Access Center for screening 800-834-3393 and to discuss all MAT options. Clients will be given choice of providers and Care Manager will communicate with referring provider and connect client to OHH provider of their choice.

Care Manager will document screening and add access notes in RECON.

If client choses to receive services with referring provider then enrollment process will continue, with development of care plan incorporating client conditions as identified through treatment needs questionnaire and other health screenings.

When enrollment packet is submitted through WSA, the Health Home Coordinator will review that clients meets criteria and eligibility for OHH services. If treatment needs score is 16 or above, RECON notes will be reviewed to indicate if client has received screening by NMRE.

If there is no evidence of screening through NMRE, the Health Home Coordinator will send back the recommended enrollment with a comment that “Treatment Needs Questionnaire indicates score of 16 or above, please refer client to NMRE Access Center for screening and to discuss all MAT options.”

An access note will also be added to client chart in RECON so that Care Managers are aware of reason that client will be calling Access Center.

Access Center and Health Home Coordinator will be meeting weekly to review cases and discuss recommendations and care coordination to support client needs.

Enrollment packet can be resubmitted when screening is complete and if client choses to remain with referring provider.